



Consumer's Experience in Research

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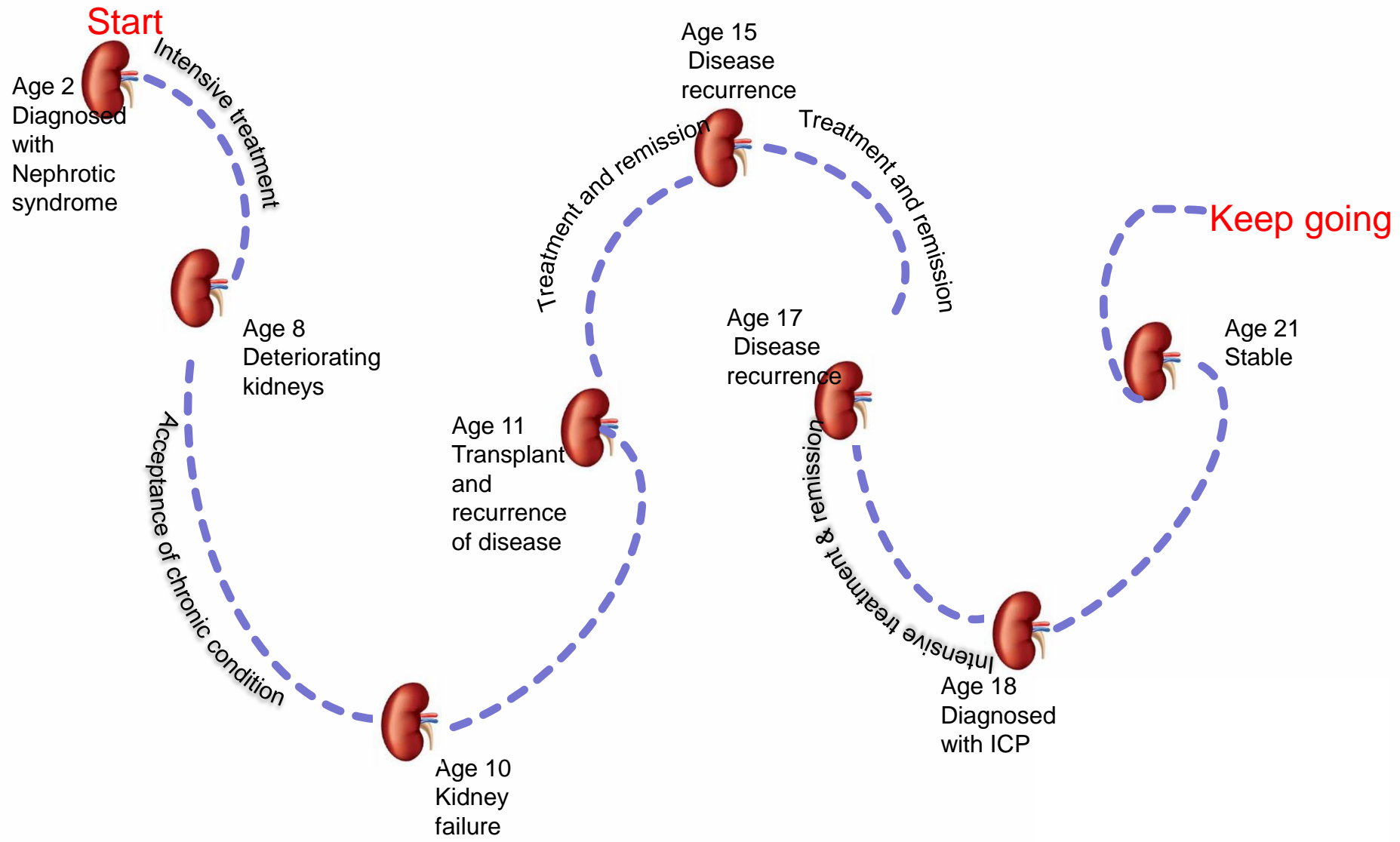
Better Treatments 4 Kids
IMPROVING HEALTH OUTCOMES
FOR NSW CHILDREN & FAMILIES



THE UNIVERSITY OF
SYDNEY



The Journey



My experience as a participant – what worked

- The human presence of researcher
- Method of contact- approach by a trusted person
- Advocates
- Advance briefing
- Optimal timing & Survey readiness
- Profile of the interviewer
- Location
- Free time/ Spare time
- Join in the group
- Persistence and patience of project team
- Simple surveys



My Experience as a participant – What could have been different

- Privacy
- Environment
- Relevance of questions
- Keep it simple
- Snail mail



Experience at Transplant Australia

- Available population of members
- Used to electronic surveys
- Ongoing relationship with them through other activities
- All with similar interests – Transplant Games
- Incentives work – Reward for participation
 - How much time has been spent for the research
 - How specialised the information is
 - Demographics of participants



Thank You!